



Global Skills Development Quality Policy (GSD – 03)

Global Skills Development is committed to meeting customer requirements and enhancing customer satisfaction through the continuous improvement of its technical design, project implementation, quality of work and delivery of products and services.

To achieve our aim we shall proactively seek feedback on the quality of our products and services through a number of mechanisms including internal reviews and ascertaining the ‘voice of the customer’.

Global Skills Development management commitment to the Quality includes:

- * Continually improving our quality system and practices through multiple feedback and improvement mechanisms
- * Providing a safe workplace for all workers, Clients and visitors
- * Implement, manage and improve our document control system
- * Implement, manage and improve our record management system
- * Actively identify any reasonable corrective actions
- * Promptly address and preventative actions required
- * Identify any non-conformance in Global Skills Development Policies
- * Meet or exceed all statutory requirements and align our quality management system with the principles and requirements of AS/NZS ISO 9001:2016

All workers are responsible for ensuring Global Skills Development activities follow the requirements of Global Skills Development Policies. To ensure all workers are capable of this Aqua Project Solutions will:

- * Provide induction, training and guidance to ensure the competence of workers in understanding quality requirements so that all work undertaken is within the individual’s knowledge, skill and ability.
- * Assess and manage all services, products and works provided by contractors and/or third parties
- * Design, implement and review measurable Quality objectives and KPIs.